

## Statutory Declaration

I, Commonda, Charlotte, 121, Pitobig Mikan, Kitigan Zibi, Maniwaki, QC J9E 3B1, 1965-05-03  
(Name, first name, address, birth date)

I do solemnly declare that,

About 10 years ago. It's an issue with my husband who had a heart problem and who had to be transferred in the city of Gatineau to get checked, because of his heart condition.

I had left a bit early because I was with my two children. We were supposed to meet him at the hospital. Halfway there, on highway 105, I received a call from my in-laws who had been following the ambulance. They said turn around because the ambulance crashed. They're stressed, my husband was in the ambulance, and he was getting transported to the Gatineau Hospital to check if he had a blockage. So I turned around and in my head thinking well they just went off the road but no. When I got there the ambulance had crashed, it had went all the way in the ravine almost hit a post, was down a hill. So when I arrived at the scene (I had taken a lot of CPR so kind of knew what to do. When I got there the doors of the ambulance were wide open and my husband was in the stretcher which had broken off the wall. A nurse was jammed behind him and the ambulance driver kind of walk in front of me and goes I don't know what happened because it was a beautiful sunny day like today and he walked away and then I saw the other attendant ambulance walking, she had broken her collar bone or something.

When I got there he was shaking uncontrollably. First he was blood thinners, second probably anxiety and stress, third it was April and he was in his underwear and a sheet so he was freezing out there. There was still snow on the ground.

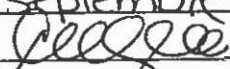
So I just jumped in the ambulance. I did not see anybody out there and she had a broken collar bone and could not do much. She was talking to my kids trying to calm them because they were panicking and that was on Highway 105. And then I proceeded to look for any supplies, a blanket and stuff and I could not find nothing. So then I yelled out to my daughter and father-in-law who is 75, I said really calmly go to the car get the first aid kit and cross the road and make sure to look both ways and bring it. So he started running so anyways I got the blanket. I fixed him up because she's pined behind him and yet there is no ambulance there. The driver is still not around to give me a hand and I notice when I looked down and I see blood flowing not dripping flowing so I said listen someone is bleeding. I tell the nurse is it you or him who's bleeding. She goes I forgot to shut off the heparin machine. He was on an IV. Ok what do I do? I start shutting that off I shut it off anyway by then I start hearing yelling outside: we are trying to do our best like screaming from the top of their lungs a man's voice so I got out there. What the heck is going on? When I get out I see this man yelling at my father-in-law

Declarer signature \_\_\_\_\_

Declared before me, \_\_\_\_\_

at \_\_\_\_\_ on \_\_\_\_\_

Commission d'enquête sur les relations entre les Autochtones et certains services publics

La présente déclaration statutaire a été présentée par : téléphone  courriel , courrier , en personne  à monsieur/madame  
Commanda Charlotte qui nous confirme  
que son contenu correspond bel et bien à ce qu'il/qu'elle nous a  
rapporté(e) en date du 29 septembre 2017  
Signature du déclarant :   
Date : 2018-09-21

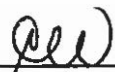
who's 75 and my daughter like just screaming: we're trying to do our best. By then there was 2 ambulances 4 polices whatever because it's one of their own off course you have service like that but anyway I yelled I screamed I said « Shut up! I said never mind there is no time for this we need help in here! ». So then they shut up and started to take my husband out. At the same time, the nurse comes out that was jammed holding her leg and she was having a hard time. The ambulance guys are just staring so I said she needs help like I had to take charge basically, she needs help right now like help her. So they help her anyways. We got to the hospital, we did not know if he had broken his back or whatever we did not know because the bed had broken off and there was stuff flying. He had blood on the head he had got hit. We get there, he has no broken bones or nothing but he's black and blue right to the toes because he had heparin, blood thinner. So they said the procedure cannot be done today because of this, so he's 2 weeks bedridden, he can't move because he could have a heart attack and 2 weeks he can't do anything so bring him back home but at the same time we go downstairs and the ambulance driver, the one that crashed is ordering himself a sandwich and a soup a pepsi. He's eating and he just looks at me like that. I had to stop my kids, they wanted to jump on him. Like really he couldn't even say he's sorry whatever there was no compassion. I mean I worked in health care for twenty some years. I worked in a nursing home and someone fell out the bed and broke their hip I mean I had to take responsibility. I mean I did not like doing it but you do as a medical health worker. So anyway that gets taking care of, my husband comes home.

I called the ambulance, it's a coop. I called the Director which I believed was the man that was screaming at my kid and father-in-law. So I asked him listen there was a situation do you have an incident report? I would like to report an incident. Him: « Are you trying to pursue us? ». He starts screaming on the phone. I said listen I think I have the right to complete an incident report because I am more concerned of what happened after the accident not the accident itself and he starts screaming « Are you trying to pursue me? » Like screaming at the top of his lungs. I had to hang up. But I never pursued it because I really felt my husband was never ready. He had anxiety and did not want to push it but it still upset me to this day because I felt I had a responsibility to protect the rest of our people. #1 if your equipment is faulty and if you don't have any material in the van and their attitude. I'm not saying it's a racist thing but I wasn't even able to fill out a form, never got an apology, an explanation of why they crashed. Later on, I went back on that road and I stopped and looking at the ground and I found a pager. I don't know if it's from him, or was he texting and driving? I don't know because it was a beautiful sunny day, and he never gave me an explanation. If he would have say I hit a deer or something, I would have believed him but nothing. So we never knew till this day why he crashed, never got anything.

It's funny I met up with him, the ambulance driver. He's still working. This was last year.

My mom got into an accident with the medical taxi. I went in. He was the ambulance driver. My nephew was in the car who was 10 and did not put on his seat belt so he preached to him. He was at the back of the van, my mom never saw him.

I triggered! He walked out and I followed him and I said « Sir, I don't know if you remember me? He goes no. I said you are the one that crashed with my husband in the ambulance a few years back ». His face changed. I said we know accidents do happen. He goes yeah but we had our seat belt on. He had the nerve to tell me that. I said I don't care because we still don't know why you crash to this date. I said accidents happen... because I

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\_\_\_\_\_  
Enquêteur

x  
\_\_\_\_\_  
Déclarant

was upset he was drilling my nephew who had been thru enough. He knows he made a mistake. So I got to air that out of my chest with him but it still bugs me that nothing is done.

x   
Enquêteur

x  
Déclarant

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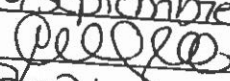
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(Name, first name, address, birth date)

I do solemnly declare that,

In Kitigan Zibi: We have a lot of issues with the ambulance service, another topic with them being lost all the time. I've been in incident where I have been doing CPR and the ambulance took 40 minutes when it should have taken 2 minutes. Why? Because they are lost.

I understand there are only 2 ambulances in the town of Maniwaki. One is for transfers people and one for the emergencies. The third will come from Mont Laurier. But when you are lost when you are down Bitobi Road and you're supposed to be on Kitchimika. There 2 incidents that I know that the ambulance was over 40 minutes late and the person lost their life. The person lost their life because of the ambulance taking so long. So there is an issue there.

I did speak to an ambulance driver many years ago and offered because lot of them are contracted from the city on a weekend and never step a foot here they are young boys I said it take 10 minutes to do a tour of the reserve if you going to work here all weekend. I'm available I'm open, give me a shout I will give you a fast tour, they never called. They rely on the GPS or whatever it's not working it stills continue to this day the ambulance is slow maybe it's a shortage of staff we are losing lives I believe because of that.

La présente déclaration statutaire a été présentée par : téléphone  
 courriel  courrier  en personne  à monsieur/madame  
Commonda Charlotte qui nous confirme  
que son contenu correspond bel et bien à ce qu'il/qu'elle nous a  
rapporté(e) en date du 29 septembre 2017.  
Signature du déclarant :   
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